

**IMPORTANT INFORMATION:** THE FOLLOWING TERMS AND CONDITIONS IN THIS CONTRACT GOVERN THE BOOKING, SALE AND YOUR PURCHASE OF THE **REUNITE | GREECE 2021** PACKAGE FROM TRAVEL OUTSIDE THE LINES, LLC. PLEASE CAREFULLY READ THIS LEGALLY BINDING CONTRACT BETWEEN YOU AND TRAVEL OUTSIDE THE LINES. THIS CONTRACT CONTAINS SUBSTANTIAL PENALTIES FOR CANCELLATION, AS WELL AS SPECIFIC LIMITATIONS OF LIABILITY.

**General Conditions:** These are terms and conditions (“Terms”) for [www.TRAVELOTL.COM](http://www.TRAVELOTL.COM) and all other websites, mobile applications, onboard media, blogs, phone, in person, social media and other places, and other online or wireless offerings, whether accessed via computer, mobile device or other technology, owned or operated by Travel Outside The Lines, LLC. This contract for the booking and sale of your trip (“Contract”) is solely between you (the attendee on a Travel Outside The Lines trip) and Travel Outside the Lines (“Travel Outside the Lines” or “TOTL”) WHICH ACTS SOLELY AS A SALES AND MARKETING AGENT for the properties, venues and activities described in the Travel Outside the Lines website or any other promotional material (“Travel Outside the Lines advertising”) and for all travel services, including land, air and water transportation, accommodations and excursions which comprise a Travel Outside the Lines trip, all of which are purchased from third-party providers unrelated to Travel Outside the Lines. Travel Outside the Lines neither owns nor operates any accommodation or other travel or leisure facilities. Travel Outside the Lines assumes no responsibility or liability for acts or omissions of those persons providing travel services, accommodations or any other element of a Travel Outside the Lines trip. SPECIFICALLY, IN MAKING A TRAVEL OUTSIDE THE LINES TRIP DEPOSIT OR ANY FORM OF APPROVED PAYMENT AS SHOWN ON THE INVOICE FORMING A PART OF THIS CONTRACT, YOU AGREE TO BE BOUND BY ALL PROVISIONS CONTAINED IN THE HOTEL AND ACTIVITY PROVIDER TERMS AND CONDITIONS FOR YOUR TRAVEL OUTSIDE THE LINES TRIP WHICH IS ISSUED BY THOSE ENTITIES AND GOVERNS YOUR RIGHTS AND RESPONSIBILITIES FOR DISPUTES ARISING DURING OR FROM THE TRIPS TRAVEL, INCLUDING SPECIFICALLY THOSE PROVISIONS RELATING TO VENUE, JURISDICTION, GOVERNING LAW AND DISPUTE RESOLUTION AS WELL AS LIMITATIONS OF LIABILITY.

**Deposit and Payment Policy:** A Travel Outside the Lines trip deposit of US \$1,500.00 double occupancy (\$1,000 Single Occupancy) is required to secure a confirmed reservation for your trip by no later than November 15, 2021 – of which \$500.00 per person is refundable if cancellation is received in writing as per the T&C found herein. The deposit applies to the Travel Outside the Lines trip portion only and does not apply to air or activities purchased. The final balance is due based on offer at time of booking. Please refer to the offer and amounts due as specified on your invoice. All reservations are subject to cancellation without notice if payments are not received by the due date. (See, Cancellation Policy below for additional details. Payments: Visa, Mastercard, American Express, checks made payable to “Travel Outside the Lines, LLC” and e-checks (Electronic Funds Transfers) are all acceptable forms of payments. Some credit card companies may impose a “Foreign Transaction Fee” even though your transaction is denominated in U.S. dollars. This is an arbitrary fee that occurs in a small number of cases and accrues entirely to the credit card issuing bank. Travel Outside the Lines does not control these foreign transaction bank-imposed fees, nor does Travel Outside the Lines derive any benefit from them, monetarily or otherwise. We are therefore unable to accept responsibility for such fees.

June 1, 2021 Balance Due of Package Pricing Per Person

**Revisions:** Once a Travel Outside the Lines trip booking has a deposit or activities and/or add on's are paid in full, all changes are subject to a US \$30.00 charge per change. See Cancellation Policy below for additional details on situations which are classified as cancellations rather than changes.

**Cancellation Policy:** In the event you cancel your trip or activity / add-on booking for any reason, cancellation fees will apply as noted below. Cancellation fees also will apply to changes to departure date; substitutions of itinerary; substitution of another person for original booked attendee(s); and changes to a promotional fare. No refunds shall be made in the event of interruption or cancellation by an attendee after commencement of the trip. All cancellations must be in writing and sent to Travel Outside the Lines' office located at 1481 Leestown Road, Lexington, KY 40511.

A. Cancellation Fee Schedule Effective for Trip Package Pricing on and after September 28, 2020:

- Written Notice received Days Prior to Departure Date Cancellation fee Per attendee
  - 150+ 65% of package pricing less initial \$500 deposit – per person
  - 149-60 days out: 40% of package pricing less \$500 initial deposit – per person
  - 59-30 days out: 25% of package pricing less \$500 initial deposit – per person
  - 29-15 days out: 15% of package pricing less \$500 initial deposit – per person
  - 14-0 days out: or in case of no-show, full amount of package pricing and add on elements is non refundable.

B. Cancellation Fee Schedule Optional Activities & Elements:

- a. A full refund will be given for most activity selections if you give notice of cancellation at least 14 days prior to the optional Activity.
- b. Full Fare is defined as the full cost of any trip package, activity or add on component purchased through Travel Outside the Lines.

**Refusal of Passage:** Travel Outside The Lines shall not be required to refund any amount paid by any trip participant who must leave the trip prematurely for any reason, nor shall Travel Outside the Lines or the providers associated with the trip be responsible for the lodging, meals, return transportation or other expenses incurred by such trip participant.

**Advanced, Cancelled or Delayed:** Travel Outside the Lines reserves the right to withdraw and/or cancel a trip or to make changes in the itinerary and hotel accommodations whenever, in its sole judgment, or in the judgment of the providers associated with the event deem conditions warrant it.

**Acts Of God, Strike, Actions Resulting from a Global Health Crisis Or Other: Neither** Travel Outside the Lines nor the providers associated with the event shall be liable for delay or inability to perform any condition herein or any part thereof caused by or arising out of strikes, adverse weather conditions, grounding of air travel, or state or employer imposed travel restrictions.

**Travel Agents:** Neither Travel Outside the Lines nor the providers associated shall be responsible for any representation or conduct of your travel agent, including but not limited to any failure to remit your deposit or other funds to Travel Outside the Lines as sales agent for the particular providers associated with the trip for which you shall at all times remain liable.

Receipt of this Contract constitutes legal notice to you of all the provisions contained therein.

**Transfers:** Roundtrip airport-to-trip hotel transfers are only included on dates of trip package. If you should choose to make your own arrangements for arrival/departure on different dates, transfers may be purchased through Travel Outside the Lines for an additional cost or you may choose to make your own transfer arrangements.

**Travel Documents/Passports/Visas:** Each attendee must have a passport valid for six (6) months following departure for the trip. It is your responsibility to ensure that you have all necessary documents to participate in the trip purchased and Travel Outside the Lines accepts no responsibility for obtaining required visas/passports or for advising attendees of passport or other immigration requirements. If incorrect travel documentation is obtained, attendees may be unable to participate in particular activities they may have pre registered for during the trip. Please note that, due to airline security measures, if the name on your passport does not match the name on your airline ticket, you may be denied boarding. You are further advised that the living standards and practices at your travel destination(s), including those with respect to the provision of utilities, services and accommodation, may differ from those found in the U.S. or Canada.

**LIABILITY LIMITATIONS; DAMAGES:** Travel Outside the Lines accepts no liability or responsibility for any activity comprising a Travel Outside the Lines trip, except that of a sales agent promoting, selling and otherwise administering trip packages consisting of those travel services and facilities noted above, all of which are furnished by third party providers unrelated to Travel Outside the Lines even though such independent parties may use the Travel Outside the Lines name. Those persons providing travel services and/or accommodations for Travel Outside the Lines trips are independent contractors and are neither agents nor employees of Travel Outside the Lines, which is not responsible for direct, indirect, consequential or incidental damage, injury, loss, accident, delay or irregularity of any kind, occasioned by reason of any act or omission arising during or from the trip or beyond its control. All arrangements made for you as a guest on a Travel Outside the Lines trip are with independent contractors otherwise referred to as third-party providers and are made solely for your convenience as a guest and at your sole responsibility and cost. UNDER NO CIRCUMSTANCES SHALL TRAVEL OUTSIDE THE LINES BE CONSTRUED AS A CARRIER OR AS A PROVIDER OF TRAVEL SERVICES OR ACCOMMODATIONS OF ANY NATURE, it being understood that all such services and accommodations shall be governed by agreements between TOTL on behalf of you, as the attendee, and each such third-party provider as an independent contractor. Travel Outside the Lines is not the Carrier and accepts no liability or responsibility, whether occasioned by railroad, motorcoach, private car, aircraft or any other conveyance, reason, or defect, for any injury, damages, loss, accident, delay or irregularity which may be occasioned either by reason or defect, through the acts or defaults of any company or person, or in carrying out the arrangements of the trip, as a result of any cause beyond the control of Travel Outside the Lines. Guests specifically release Travel Outside the Lines from any and all claims for loss or damage to baggage or property and for personal injuries or death, and from all claims and any loss or delay, arising out of the acts, omissions or negligence of any carrier or independent contractors, such as the Carrier, air carriers, hotels, activity/excursion operators, restaurateurs, transportation providers, spa professionals, medical personnel or other providers of services or facilities, unless prohibited by law. All arrangements made for trip participants with independent contractors, including medical and spa services, are made solely for convenience to participants and are done at the participant's own risk. Medical and spa personnel are independent contractors. Travel Outside the Lines shall not be liable to the Guest for damages for emotional distress, mental suffering or psychological injury of any kind, under any circumstances, except

for such damages proven in a court of competent jurisdiction arising from and attributable to Guest's physical injury or as the result of Guest having been at actual risk of immediate physical injury proximately caused by TOTL negligence. Tickets, vouchers, and any other travel documents are subject to all terms and conditions of the respective suppliers (some of which may limit supplier's liability). This Contract may not be otherwise modified except by a writing signed by an executive corporate officer of Travel Outside the Lines. In the event of inapplicability of any of the limitations set forth below, all the exemptions from and limitations of liability provided in or authorized by the law of the United States will apply. We shall not be liable for loss of or damage to your property in any amount exceeding U.S.\$500.00 per paid traveler. Should you desire an extension of our liability of U.S.\$500.00, you should declare the true value of the property and pay to us an amount of money calculated at 5% of the true value declared, up to U.S.\$5,000.00. Liability will then be extended to the amount of the true value declared but in no event exceeding U.S.\$5,000.00. TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, TRAVEL OUTSIDE THE LINES WILL NOT BE LIABLE TO YOU OR ANY OTHER PARTY FOR INDIRECT, CONSEQUENTIAL, PUNITIVE, INCIDENTAL, SPECIAL, OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THIS AGREEMENT OR THE PRODUCTS OR SERVICES SOLD HEREUNDER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR LOSS OF BUSINESS, EVEN IF TRAVEL OUTSIDE THE LINES HAS BEEN APPRISED OF THE LIKELIHOOD OF SUCH DAMAGES OCCURRING. We assume no responsibility for any loss of or damage to your perishable items, medicines, valuables, financial instruments, electronic equipment and the like. We shall in no event be liable for the loss of or damage to cash, negotiable securities, gold, silverware, jewelry, ornaments, works of art or other valuables unless the same have been deposited with us against receipt for the agreed purpose of safekeeping. In the event of such a deposit, our liability for loss or damage thereof shall be limited to US\$100.00, unless value exceeding that amount be declared in writing. If the declared value exceeds U.S.\$100.00, we are entitled to charge 5% of value declared, up to U.S.\$5,000.00. Upon payment of this charge, liability will be extended to the true value declared but in no event shall we be liable for an amount exceeding U.S.\$5,000.00. We have no responsibility in whole or in part for any delays, delayed departures or arrivals, missed connections, loss, death, damage or injury to person or property or accident, mechanical defect, failure or negligence of any nature whatever caused in connection with any accommodations, transportation, services or facilities, substitution of hotels, common carriers or equipment with or without notice or for any additional expenses occasioned thereby. If the entire trip is canceled by attendee for any reason, attendee shall have no claim other than for a full refund of the Trip. If any claim is brought against Travel Outside the Lines in a jurisdiction where any of the applicable limitations and exemptions contained in the foregoing subparagraphs are legally unenforceable, then in such event and to the extent permitted by the applicable law, Travel Outside the Lines shall not be liable for death, injury, illness, damage, delay or other loss or detriment to person or property arising out of any cause of whatever nature if not shown to have been caused by Travel Outside the Lines' negligence and any damages will be limited to the lowest extent permitted, without consequential or multiple damages, as may be permitted by applicable law.

**Time Limits for Claims and Suits:** No suit shall be maintainable against Travel Outside the Lines upon any claim in connection or arising under this Contract unless written notice of the claim with full particulars shall be delivered to us at our office within thirty (30) days after termination of the trip to which this Contract relates and in no event shall any suit for any cause against Travel Outside the Lines property be maintainable unless such suit shall be commenced within one (1) year after the termination of the trip. In addition to the liability limitations set forth in this Contract, no suit shall be maintained

against us for delay, detention, personal injury, illness or death of the attendee unless written notice of the claim with full particulars be delivered to Travel Outside the Lines within six (6) months from the day when such delay, detention, personal injury, illness or death of the attendee occurred; and in no event shall any suit for any cause against us with respect to delay, detention, personal injury, illness or death be maintainable, unless suit shall be commenced within one (1) year from the day when the delay, detention, personal injury, illness or death of the attendee occurred. The requirements of this clause cannot be waived by any of our agents or employees; they may be waived only by express written agreement of one of our directors having authority in the premises.

**Dispute Resolution:** This Contract involving the booking and sale of the trip package is governed by the laws of the State of Kentucky, exclusive of conflicts of law provisions. All disputes arising under this Contract for the marketing, booking and/or sale of the trip shall be litigated, if at all, in and before any court of competent jurisdiction located in Fayette County, Lexington, Kentucky, USA, to the exclusion of the courts of any other jurisdiction and you agree to be bound by and submit to the governing law, venue and jurisdiction stated in this Contract.

**Accessibility and Special Needs:** Airports in some regions typically do not have ramps or elevators. You are strongly encouraged to advise Travel Outside the Lines at 859-264-7822 of any accessibility requirements prior to booking so Travel Outside the Lines can determine if reasonable accommodations are available. Please request the appropriate accessibility form for you and your doctor to review, sign and return to Travel Outside the Lines. Attendees are requested to advise Travel Outside the Lines in writing, at or prior to the time a trip is booked, of any physical, emotional or mental condition which may require professional attention during the trip, including if the attendee requires the use of a wheelchair or other mobility equipment. Attendees must bring and be solely responsible for all necessary items related to the medical condition or mobility challenge. If a mobility, medical, physical, emotional or mental condition arises after the trip is booked, you are requested to advise Travel Outside the Lines in writing, immediately. Onboard personnel are not required or trained to perform personal tasks or assist with eating, dressing, toileting, lifting or pushing a wheelchair. Travel Outside the Lines endeavors to reasonably accommodate special access needs, but we cannot guarantee that we will be able to do so in all cases. All motorcoaches are equipped to European standards. Most transportation services, including the motorcoaches, are not equipped with elevators or wheelchair ramps. Travel Outside the Lines will make reasonable attempts to accommodate the special needs of disabled travelers, but we are not responsible in the event we are unable to do so nor are we responsible for any denial of Services by the Carrier, air carriers, hotels, restaurants or other independent suppliers. We regret that we cannot provide individual assistance to you or a guest for walking, dining, getting on and off's, motorcoaches and other vehicles, or other personal needs. You assume the full risk of use and of any prohibitions imposed by the Carrier or third-party vendors. Motorized scooters are not typically suitable on international trips.

**Children/Minors:** Due to the nature of a Travel Outside the Lines trip and travel itineraries, the trip does not include accommodations or services for individuals under the age of 18 years. For all trips booked after September 28, 2020 (regardless of departure year), you must be 18 years old on or before the day you are scheduled to depart on the trip.

#end